

Privacy Statement

Environmental Green Group Ltd |
Last updated: April 2026

Environmental Green Group Ltd ('EGG', 'we', 'us', 'our') is committed to protecting and respecting your privacy. This statement explains how we collect, use, store, and share personal data in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

Who We Are

Environmental Green Group Ltd is the data controller responsible for your personal data. Our registered address is available at Companies House. For data protection queries, please contact us at: info@egreengroup.co.uk

What Data We Collect

We may collect and process the following categories of personal data:

- Identity data: name, job title, company name
- Contact data: email address, telephone number, postal address
- Technical data: IP address, browser type, pages visited, time spent on site
- Usage data: how you interact with our website and communications
- Transaction data: details of services requested or provided
- Communications data: records of correspondence with us

How We Collect Your Data

- Directly from you: when you complete a contact form, request a quote, or communicate with us
- From your employer or colleagues: in the course of providing services
- Automatically: through cookies and similar technologies when you visit our website
- From third parties: such as Companies House, marketing databases, or referral partners

How We Use Your Data

We use your personal data for the following purposes:

- To respond to enquiries and provide the services you have requested
- To manage and maintain our client and supplier relationships
- To comply with legal obligations, including Environment Agency reporting requirements
- To send you marketing communications (where you have consented or where we have a legitimate interest to do so)
- To improve our website and communications
- To prevent fraud and ensure the security of our systems

Our Legal Bases

We process your personal data on the following legal bases:

- Contract: where processing is necessary to perform a contract with you

- Legal obligation: where we are required to comply with a legal or regulatory requirement
- Legitimate interests: where we have a genuine business reason that is not overridden by your rights
- Consent: where you have given us clear consent to process your data for a specific purpose

Sharing Your Data

We may share your personal data with:

- Our employees and subcontractors who need it to perform their role
- Waste treatment and disposal partners as required to provide services
- Regulatory bodies including the Environment Agency
- IT and technology service providers acting as data processors
- Professional advisers including solicitors and accountants

We do not sell your personal data to third parties.

Data Retention

We retain personal data for as long as is necessary for the purpose for which it was collected, or as required by law. Client and supplier records are generally retained for a minimum of six years following the end of a contract. Waste transfer documentation is retained in accordance with Environment Agency requirements.

Your Rights

Under UK GDPR, you have the right to:

- Access the personal data we hold about you
- Rectify inaccurate or incomplete data
- Erasure of your data in certain circumstances
- Restrict or object to processing
- Data portability
- Withdraw consent at any time (where processing is based on consent)

To exercise any of these rights, please contact us at info@egreengroup.co.uk. You also have the right to lodge a complaint with the Information Commissioner's Office (ICO) at ico.org.uk.

Transfers Outside the UK

We do not routinely transfer personal data outside the United Kingdom. Where any transfer does occur, we ensure appropriate safeguards are in place in accordance with UK GDPR.

Changes to This Statement

We may update this privacy statement from time to time. The current version will always be available on our website at egreengroup.co.uk. We will notify you of any significant changes.